

# PROCESSING OF PERSONAL DATA IN MAURITIUS – WHITE PAPER

*This document provides a high-level overview of the data-protection environment in Mauritius for readers who may not be familiar with the country’s regulatory framework or its relevance in the context of processing personal data. Its purpose is to outline the key legal, institutional, and security-related elements that shape Mauritius’s approach to privacy and data protection, and to demonstrate why the overall risk level associated with processing personal data in our Mauritian service centre is considered low.*

## **Executive Summary**

As part of SD Worx delivery capacity expansion, our specialised support centre in Mauritius performs selected, clearly scoped tasks under SD Worx’s strict controls and documented instructions, applying the same processes, controls as governance as all SD Worx entities. We treat personal data processing as a top priority. SD Worx Mauritius is a fully integrated SD Worx entity, selected because the legal, security and compliance conditions meet our requirements, including safeguards at GDPR level. Our Mauritian service centre has operated for over a decade and comprises of around 800 professionals.

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## **Legal and Transfer Foundations**

Mauritius regulates personal data under the Data Protection Act 2017, which broadly aligns with the EU GDPR in principles, terminology and data-subject rights (access, rectification, objection and breach communication). Oversight is provided by an independent Data Protection Office with powers to investigate complaints, conduct audits and issue enforcement notices, and courts may impose penalties for breaches.

Using SD Worx Mauritius constitutes an international transfer. Transfers are governed by our Intra-Group Data Processing Agreement incorporating the EU Standard Contractual Clauses (SCCs). We have performed a Transfer Impact Assessment (TIA) and apply supplementary technical and organisational measures. A TIA white paper is available on request.

Mauritius ratified the Council of Europe’s modernised Convention 108+ (CETS No. 223) in 2020, reinforcing alignment with European data-protection norms and the enforceability of data-subject protections in cross-border contexts.

The country maintains constitutional protections for privacy (Constitution, Sections 3 and 9). In 2025, the Government of Mauritius published the Digital Transformation Blueprint 2025–2029, signalling a continued focus on embedding cybersecurity, ethical AI and data protection into the architecture of public services

## Group Governance on security

SD Worx Mauritius operates within the SD Worx Group ISO/IEC 27001:2022 Information Security Management System, ensuring uniform policies for identity and access management, logging and need-to-know access across entities.

Customer data remains hosted in the EEA. Where Mauritius supports services, access is limited, logged and monitored, and occurs strictly under our documented instructions.

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## Country Cybersecurity Protection Context and Institutional Stability

Mauritius maintains a strong cybersecurity framework and is recognised at the top tier in the ITU Global Cybersecurity Index (latest published in 2024). The country has multiple institutions responsible for cybercrime and digital infrastructure oversight, including the Financial Crimes Commission (FCC), which leads anti-corruption enforcement.

Mauritius is consistently ranked as one of Africa's most stable and least risky countries and is characterised by strong governance, a diversified economy and predictable regulation. On the Transparency International CPI 2025, Mauritius scores 48/100, comparable to Spain and Greece, and above Bulgaria, Hungary, Romania and Croatia among EU member states. Mauritius also performs strongly on democratic indicators; for example, the Democracy Index 2026 (World Population Review) reports a score of 8.23, placing the country above Spain, Estonia, Czechia, Portugal, Greece, France and Belgium.

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*While international transfers always require careful consideration, we find that the combination of Mauritius' GDPR-aligned legislation, established oversight structures, strong cybersecurity maturity and stable institutional environment provides a solid basis for responsible data handling. Within the SD Worx Group, our Mauritian service centre operates under the same governance, controls and security standards that apply across all our entities, ensuring a consistent approach to protecting personal data. This document is intended to support transparency for our customers by outlining the key factors we have taken into consideration.*